

TOITURES AUBIN INC. WARRANTY

- ✓ The work carried out by the Toitures Aubin inc. are covered for the period indicated at the bottom of the page.
- ✓ The Toitures Aubin inc. covers labor only. Products and materials are covered directly by the manufacturer's warranty.
- ✓ The date on which the warranty begins is the date on which Toitures Aubin inc. begins the work, but the warranty is not applicable until the work is 100% completed. It may happen that the roof must be done in several stages; the warranty is applicable only once the work has been completed in full.
- ✓ The client releases Toitures Aubin inc from all responsibilities for damages if the work could not be completed as described in the previous point.
- ✓ The invoice must always be presented as proof of purchase to assert the customer's right to the guarantee.
- ✓ The value of the guarantee is limited to the value of the contract. The client releases Toitures Aubin inc from any liability exceeding this value.
- ✓ All materials used during repairs or installations carried out by Toitures Aubin inc. must be supplied by manufacturers approved by the latter.
- ✓ The customer is responsible for adequate snow removal from his roof. Otherwise, it is exposed to the risk of water infiltration in the event of showers or if there are abnormally hot temperatures during the winter season.
- ✓ The client releases Toitures Aubin inc from all responsibilities for damages caused by acts of God, fire, mechanical or chemical agents, high winds, or the like.
- ✓ On a flat roof, the client releases Toitures Aubin inc. from all responsibilities for water that may remain on the roof due to a bad slope in the structure or the existing composition of the roof. On a shingle roof, there is no warranty on sections where the slope is less than 4/12. No compensation for this will be admissible.
- ✓ The warranty of Toitures Aubin inc only covers the extent of the work carried out. We are not able to ensure the watertightness of the extension of a flashing under an exterior covering or on masonry. The client releases Toitures Aubin inc. from all responsibilities where the new roof covering ends.
- ✓ The warranty applies exclusively to work carried out by Toitures Aubin inc. If any modifications are made by a third party on, or in part on, the work carried out by Toitures Aubin inc, the client releases Toitures Aubin inc. from all responsibilities.
- ✓ When the roof serves as a surface for a second use by the owner, such as in the case of terraces, green roofs, parking lots, pavement, etc. , the client releases Toitures Aubin inc. from all responsibilities for removing or replacing previously said elements after or for the installation of the roof. In the event that maintenance/repair is required on this type of roof (whether under warranty or not), the client accept is own responsibility from removing or replacing stuff and will assume the costs related to clearing the roof so that our team can do the necessary work.
- ✓ The client releases Toitures Aubin Inc. from all responsibilities for joints or cracks that appear on a building following roof renovation work. It is normal to see new cracks on a gypsum, plaster, or other coating, following the removal of loads from old roofing compositions versus new, lighter technologies on a building structure, as well as from the vibrations present during our work.
- ✓ It is the responsibility of an architect to calculate and validate the adequate ventilation of your roof. The client releases Toitures Aubin inc from all responsibilities for any ventilation and/or condensation problems.
- ✓ Shingle roof's warranty is valid only on roofs with a minimum slope of 4/12.

- ✓ The client releases Toitures Aubin Inc. from all responsibilities for damage and/or water infiltration caused by:
 - poor ventilation and/or insulation (abnormally high heat in the attic) and/or heat loss (condensation);
 - the presence of one or more ice dams and/or backflow caused by ice;
 - a cracked, rusty and/or weather-damaged chimney;
 - the presence of a skylight;
 - showers and/or abnormally hot temperatures during the winter season;
 - inappropriate maintenance ;
 - other reasonable sources that may interfere with the roof or the normal flow of water.

- ✓ After coating your roof, Toitures Aubin inc. recommends that you have your attic checked by an insulation/ventilation expert to ensure that you do not cause infiltration related to ice dams or related to condensation.
- ✓ It is your responsibility to inform us if changes are made to the works complementary to the roof (ventilation, exterior cladding, insulation, plumbing, electricity, etc.). Serious problems can arise if a roof is not adjusted accordingly to the actual work carried out by third parties. In the event that Toitures Aubin inc. is not notified of these changes, the client releases Toitures Aubin inc. from all responsibilities for the damages that the changes may have caused.
- ✓ As part of a flat roof, Toitures Aubin inc. strongly suggest that you have the plumbing elements (vents and drains) checked after our work. Over the years, the fixings and seals of the plumbing pipes may have loosened and during major work such as repairing the roof, cracks may have occurred. In addition, the drains may also have partially clogged with organic or environmental waste. Toitures Aubin inc. cannot be held responsible for water infiltration related to building plumbing. We also recommend that a plumber install gaskets between the newly installed copper drain and the building's plumbing pipe.
- ✓ Charges will apply for any service call not related to the warranty of the work carried out by Toitures Aubin inc.